We are DCHC:
Community Focused, Health Centered.
Dear Friends of DCHC:

We are DCHC—community focused, health centered. Everything we are and do is a reflection of our history and mission, which are to provide quality health services to the community we love and serve.

Our efforts, activities, outreach and engagement are consistent and coordinated to ensure a seamless delivery of health care to the residents of metropolitan-Detroit. Our partners, patients, board and team members and the public are all part of the reason we are here.

We gather annually to reflect on our past, and share the course for our future; we celebrate those who partner and participate in our success, as well as honor those who share our mission of creating and sustaining strong and healthy communities and people. And, we have a little fun, too.

It’s wonderful to celebrate our organization, and an honor to share it with you!

Sincerely,

Wayne W. Bradley, Jr., President/CEO
Mr. Paul E. Bridgewater, Chairman of the Board
Our Mission

Detroit Community Health Connection, Inc. is a non-profit community-based primary care organization committed to providing accessible, affordable and quality service to all members of the community we serve.
The late Dr. John B. Waller not only saw the need to make quality healthcare available and accessible to all, but he created a plan and platform upon which DCHC continues to stand today. His concern and commitment to better community health created and has sustained DCHC now for more than a quarter of a century.

Times have changed, demands have emerged and challenges continue to present themselves in various forms. Yet, the need for accessible, quality healthcare remains…and we continue to work diligently to meet that growing need.

We are rooted in the community and our mission, and focused on our future.
Providing quality medical and dental services to everyone regardless of their medical, social or economic circumstances or conditions is the basis of our business model. We know our clients and their needs, and work diligently and realistically to meet them. Our services are designed and delivered to ensure all aspects of the patient, their family and community are addressed. DCHC is proud to offer the following services:

- HIV/AIDS
- OB/GYN
- Pediatric Care
- Perinatal Care
- Pharmacy
- Adolescent Care
- Healthy Teen Center
- Adult Medicine
- Ancillary Services
- Dental Care
- Family Planning
Our purpose and mission are reflected in our performance—what we do, and how we do it. We know our community and are both aware of and responsive to the specialized needs of the residents therein. We don’t just respond to health needs, but are active in the preventative and intervention of health challenges.

At DCHC, we provide information and ensure access because those are the basis of good personal, familial and community health. We provide adolescent medicine in our Healthy Teen Center, as well as Dental Care and Behavioral Health help to address and treat the whole patient and their myriad needs.
Our Team

We are DCHC! Our team of more than 100 dedicated staff members is as diverse as the clients and communities we serve. We are focused, caring and connected to ensure that our patients are always well taken of!

They know who we are, and we know and love them, as well. It’s what makes us Team DCHC.

President & Chief Executive Officer
Wayne W. Bradley, Sr.
Derek Ware, Executive Administrator/Chief of Staff
Gail Strickland, Executive Assistant

Sr. V. P. & Chief Financial Officer
Rao Kakarala

Chief Medical Officer
George Shade, MD
Jacqueline Pledger, Medical Administrative Secretary

Telecommunications Coordinator
Lolita Wadley

Outreach & Enrollment
Athenee Elrington, Enrollment/Outreach Specialist
James Slaughter, Enrollment/Outreach Specialist
Marisa Pryor, CSR/Enrollment Specialist
Donna Reed, CSR/Enrollment Specialist

Finance
Joe Miller, CPA, Senior Financial Analyst
Taj Qureshi, Accounts Receivables Analyst
Brenda Snell, Accounting Assistant/Payroll Coordinator

Medical/Dental Billing
Carla Coleman, Dental Biller
Ricci Parks, Medical Biller
Shairetha Rucker, Claims Analyst
Human Resources
Portia Mitchell, MLR/HR, Human Resources & Corporate Compliance, Director
Colette Robertson-Doss, HR Generalist/Provider Credentialing

Center Directors
Angela Latham, RN, BSN, Health Center Administrator
Dahlia Lyons, RN, BSN, MNSA, Deputy Quality Improvement Director
Grace Gullett, RN, BSN, MA, ED

HIV/AIDS Program
Eugene Polk, Interim Director

Community Outreach Worker/Tester
Pretrena Bee

Community Outreach Worker/Patient Navigator
Tywanna Bryant

Data Entry Specialist
Angel Cole

Medical Assistants
Shirley Bassett, CMA
Jami Branch, CMA
Teresa Juarez, CMA
Michelle McSwain, CMA, Senior
Francine Hardison, RMA
Keisha Martin, CMA
Jerri Powell, CMA
Lisa Smith, CMA
Talisa Smith, CMA
Ora Tauntion, CMA
Philshawna Wilson, CMA
Claudia Young, CMA
Our Team

Dental
Houston Williams, DDS, Chief of Dentistry (PT)
Kausar Rahman, DDS, Dentist
Rana Azzo, DDS, Dentist (PT)
Erin Merriweather, DDS, Dentist
Frances Adams, RH, Hygienist
Sean Jackson, RH, Hygienist

Dental Assistants
Guillermo Arguelles, Certified Dental Assistant
Makiah Rhed, Certified Dental Assistant
Larentha Whitfield, Certified Dental Assistant

Dental Customer Service Representatives
Renee Canada
Nikole Cook
Ayanda Coward

IT/Customer Service
Leon Gaskin, IT/Customer Service Director
Migdalia Munoz, IT Coordinator
Shanedra Patton, HIT/IT Coordinator

Enrollment Specialist/Patient Navigator
Caroline Posey

Customer Service Representatives
Dina Bolos, Coordinator
Denise Hart, Coordinator
Shannon Hightower, Coordinator
Deneen Jackson, Coordinator
Charde Elliott, Coordinator
Jasmine Smathers, Coordinator
Aisha Ballard-Foster
Courtney Bates
Diana Esparza
Derick Hightower
Carmen Huckley
Alejandro Martinez-Perez
Ashley Morgan
Yamily Pacheco
Walter Turner
Community Focused, Health Centered — DCHC

Our Team

Physicians

Anita Cain, MD - Internal Medicine
Yari Campbell, MD - Deputy Internal Medicine/Pediatrics
Leslie Danley, MD - OB/GYN
Norris Folk, MD - Deputy Pediatrician - Associate Medical Officer
Andrea Murphy-Starks, DO - Pediatrician, PT
Ronaldo Supena, MD - Infectious Disease/Internal Medicine, PT
Mayra Troya-Nutt, MD - OB/GYN
Jonathan Oakes, MD - OB/GYN
Gouri Ramesh, MD - Pediatrician
Louis Wulfeckehler, MD - Internal Medicine

Nurse Practitioners

Marlisa Bullock, FNP
Eucheria Mbata, FNP
LaVetta Pickens, PNP

Certified Nurse Midwife

Dawn Teklinsky, CNM

Staff Nurses

Joyce Brown, RN, MSN
Angelie Douglas, AA, RN
Gwen Lee, RN, BSNA
Giovanne Salazar-Biffi, RN
Joy Jackson, LPN
Catherine Tomlinson, RN, BSN

Health Educator

Berinda Lovelace, RN, MSN

Clinical Nutritionist

Meryl Hadley, RD

Medical Records Technicians

Jeanetta Blunt
Yvonne Landrum
Nathaniel Hinton
Patrick O’Neal

Case Managers

Jarita Austin,

Pharmacy

Dennis Veal, R.S., R.PH, Pharmacist
Deborah Johnson, RPH, Pharmacist, Contingent
Aurelia Coker, CPHT, Pharmacy Tech
Amanda Franklin, CPHT, Pharmacy Tech

Healthy Teen Center 3

Jade Curry, PNP - Teen Center Director
Martha Hill, Administrative Assistant
Our Participation

Being in the community is one thing; being part of that community is another…and is what we do every day. Our six health centers in Detroit are more than bricks and mortar; they are truly a “health center” where the community can come and have their health care needs met. And, we do more than provide services within the confines of those structures; we live, work and are actively involved in the communities we serve. We know our neighborhoods, and our neighbors. We present and participate in activities and initiatives that keep us connected, and our communities healthy!
Our Participation

We are more than a name and a building; we are active, participatory and present in and around the community. We host and attend events and activities that are helpful and of interest to the communities we serve. From Metro Youth Day, 100 Black Men of Greater Detroit Man Up for Health, DMC’s Pathway to Health, Chapel Vision’s Annual Men’s Under Construction Event, Doors of Success Foundation back to School Health Fair, Community Health and Fun Festival, Safe Summer Youth Jam/Family Health Fair, Detroit Asthma Awareness Community Fair, Mack Alive, and Arise Detroit Neighborhood Day, we are where you want and need to be; we are where you are, because we are DCHC.
Our Partners

We are not alone. DCHC is proud to partner with the following organizations, all of whom share our dedication and commitment to delivering the necessary resources and services to ensure a healthy community. We share with and support:

- Health Resources and Services Administration (HRSA)
- Voices of Detroit Initiative (VODI)
- National Health Service Corps (NHSC)
- Dept. of Health & Wellness Promotion, City of Detroit
- University of Michigan School of Dentistry
- Karmanos Cancer Institute for on-site mammography services
- Women, Infants and Children (WIC) nutrition program
- Wayne State University School of Medicine and College of Nursing
- Southeast Michigan HIV/AIDS Planning Council (SEMHAC)
- Detroit Medical Center (DMC)
- St. John’s Hospital
- Cass Corridor Neighborhood Development Corporation
- Jefferson/Chalmers Citizen District Council
- City of Detroit
- Metro Youth Foundation
- Michigan Department of Community Health (MDC)
- Detroit Area Agency on Aging (DAAA)
- CHASS
- Northeast Guidance Center
- FQHC Council
- Institute of Health Promotion (IHP)
It is our responsibility to establish and maintain the highest standards of operational and fiscal accountability. Economic and political winds may shift, but never shake what we do. We remain aware and responsive to that which could impact our bottom line, all without ever compromising our service delivery. Our leadership works regularly and diligently to ensure that DCHC is operationally sound and fiscally sustainable.

### Financial Statements for the fiscal year ended January 31, 2014

#### REVENUE AND GRANTS

For Service Revenue
- We billed for services: $56,364,315
- But due to contractual allowances and the inability of some of our customers to pay their bills in full, we wrote off $3,577,659
- Therefore, we received $27,766,656

Other Revenue:
- Capitalized Health Care Programs: $1,402,707
- Pharmacy: $304,662
- Total Revenue: $4,015,337

**Gross Revenue:** $4,015,337

#### CURRENT ASSETS

- Cash: $4,511,473
- Grant Receivable: $213,889
- Accounts Receivable Net: $776,159
- Inventories: $23,395
- Prepaid Expenses: $33,162
- Total Current Assets: $5,258,078

#### PROPERTY AND EQUIPMENT

- Land, Building and Equipment: $360,111
- Capitalized Health Care Programs: $5,407,115
- Pharmacy: $4,022,328
- Total Net Assets: $7,881,354
- Total Liabilities & Net Assets: $39,380,040

#### SOURCES OF FUNDS

- Revenue: $4,615,337
  - Medicare: $1,402,706
  - Medicaid: $304,662
  - Private Pay/Other: $23,395
- Grants: $5,525,577
  - Medicare: $2,099,723
  - Medicaid: $135,643
  - Private Pay/Other: $13,521
- Total Assets: $9,580,406

#### NUMBER OF CUSTOMERS

- Fiscal Years 2010-2014:
  - 10
  - 11
  - 12
  - 13
  - 14

#### HOSPITAL VISITS

- Fiscal Years 2010-2014:
  - 10
  - 11
  - 12
  - 13
  - 14

#### VISITS ON SITE

- Fiscal Years 2010-2014:
  - 10
  - 11
  - 12
  - 13
  - 14

#### PAYOR MIX

- Medicare: 37.70%
- Medicaid: 37.90%
- Private Pay/Other: 10.90%
- Pharmacy: 6.70%
- Miscellaneous: 3.30%

#### number of hospital visits

- Fiscal Years 2010-2014:
  - 10
  - 11
  - 12
  - 13
  - 14
Our Presence

We have established and actively maintain six health centers in the city of Detroit. Our patients are seen and treated in facilities that are convenient, clean and capable of the quality service delivery our clients want and deserve. Each center is named to reflect our history and our future; the neighborhood is not only where we are, but an extension of who we are and what we do.

East Riverside Health Center
13901 East Jefferson
Detroit, MI 48215
313.822.0900 (phone)
313.822.0950 (fax)
Hours:
Monday, Wednesday, Thursday, Friday 8:30am-5pm
Tuesday 10am-6pm

Nolan Family Health Center
111 West 7 Mile Rd.
Highland Park, MI 48203
313.369.2600 (medical phone)
313.366.5200 (dental phone)
313.369.2477 (fax)
Hours:
Medical: Monday, Tuesday, Wednesday, Friday 8:30am-5pm Thursday 10am-6pm
Dental: Monday, Thursday, Friday 8:30am-5pm

Northeast Guidance Center
12800 Warren Ave E
Detroit, MI 48213
Dr. Feleta Wilson
Health Center
6550 West Warren
Detroit, MI 48210
313.897.7700 (medical phone)
313.361.3242 (dental phone)
313.897.5991 (fax)

Hours:
Medical: Monday 10am-6pm
Tuesday through Friday 8:30am-5pm
Dental: Tuesday through Friday 8:30am-5pm

Dr. Sophie Womack
Health Center
7900 Kercheval
Detroit, MI 48214
313.921.5500 (medical phone)
313.579.3242 (dental phone)
313.921.5530 (fax)

Hours:
Medical: Monday, Wednesday, Thursday, Friday 8:30am-5pm
Tuesday 10am-6pm
Dental: Monday, Tuesday, Friday 8:30am-5pm
Wednesday 9:30am-6pm

Woodward Corridor Family Health Center
611 Martin Luther King Jr. Blvd.
Detroit, MI 48201
313.832.6300 (phone)
313.832.8341 (fax)

Hours:
Monday through Friday 8:30am-5pm
Our Vision

Quite simply, our vision is for a healthier community. We want to see healthier lifestyles embraced from birth; children receiving the proper immunizations; teens using our Healthy Teen Center; an eradication of those illnesses that plague our communities like diabetes and obesity. We want to see our community make healthier food choices, and make regular visits to our clinic before the issues gets worse. We want to see residents walking, biking and moving more. We want better health for everyone, for this is the basis for a happier life.

But, we don’t just want this; this is what we work for every day.
Our Accreditation

Joint Commission certification is the quality standard by which all health care providers can be measured. In 1998, DCHC was proudly recognized as the first Section 330e health center in Michigan to achieve this accreditation. We were recertified in December 2007, after a rigorous on-site review. Our pursuance of this prestigious standard is merely another way of assuring our patients that we are their best choice for primary health care, and that we are deeply rooted in our commitment to excellence when providing care to diverse communities.

DCHC services are supported by various sources and organizations, including: The Department of Health and Human Services, Health Resources and Services Administration – Bureau of Primary Health Care, Ryan White HIV/AIDS Treatment Modernization ACT, Detroit Department of Health and Wellness Promotion, The Michigan Department of Community Health and Michigan Department of Education.

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